



TEAM LEADER TRAINING

As a manager, a leader or a supervisor, it's very important that you lead, manage and supervise your staff effectively. This one day course will help you to develop your leadership approach, advance your personal performance and improve team effectiveness.

 On-site

 6-20 people

 1 Day

 \$225pp

TOPICS TO BE COVERED:

- Recruiting & Retaining Staff
- Know your Job Description
- Mentoring/ Coaching
- Delegating
- Leading by Example
- Supporting Staff
- Clear Boundaries
- Empathy
- Communication
- Documentation
- Emotional Intelligence
- Supervising Staff
- Creating a Positive Image
- Creating Rapport
- Specific Training
- Difficult Conversations
- Performance Review

CALL US TODAY
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GET IN TOUCH

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